



SULZER



Sulzer Pumps Repairs

Maintenance and support services

The **Heart**
of Your
Process





Performance Through People

Repairs

Sulzer Pumps is one of the world's leading manufacturers of centrifugal pumps. Renowned for high quality products, services and innovative solutions, we are dedicated to improving your processes and business performance. Our Customer Support Services team will quickly respond to your service needs and is focused on ensuring reliability for all your rotating machinery. Our global network of service centers makes Sulzer Pumps your ideal local service partner.

Repair services from the experts

Users of rotating machinery require equipment to be repaired quickly, to a high standard and at reasonable cost. At Sulzer Pumps we are dedicated to providing rapid turn around, high quality repair services. Operators can put equipment repaired by us back into service confident in the knowledge that it is 'good as new'. No matter how simple or complex the machine, regardless of the OEM, we are ready to respond to your needs 24/7.

After receiving and disassembling an item of equipment into one of our service centers, or alternatively attending site to do the work, a full report of the machines condition will be produced. When repairing a machine to 'as new' condition the following points are addressed

- Overall condition
- Detailed examination of all critical parts and their condition
- List of parts suitable for re-use or refurbishment
- List of parts to be replaced
- Estimate of time and cost of work needed

Always here for you.





Advanced repair services

Sometimes though even the best 'as new' repair does not solve a recurring problem. Users often find themselves having to repair certain items of rotating equipment at a higher frequency than would be expected. This is usually because of a combination of design, operation and system factors and, if left unaddressed, poor performance risks becoming the norm with obvious implications for efficiency and productivity.

**Root
cause
problem
solving.**

In such situations we go beyond the norm with our advanced repair service. Our engineers are able to draw on extensive machine, system and process knowledge from within all Sulzer Pumps facilities. Where we find a repair is due to more than expected wear and tear we also include the following

- Description of the background reasons for failure or loss of performance
- Proposals for materials or design upgrades
- Recommendations for process or operational changes if applicable
- Recommendations for changes in operation and maintenance procedures
- Jointly discuss with you the best measures to take to avoid premature need for repair in future

**Value
added
repairs.**

Our aim is to give you, our customer, maximum value from the repair process, enabling you to expect measurable improvements in your equipment's performance and efficiency when we return it to service.

To take advantage of our added value repair services please contact your local Sulzer Pumps representative.



The Sulzer logo is displayed in a bold, white, sans-serif font against a dark blue background. The background of the entire top half of the page is a composite image featuring a worker in a blue shirt and safety glasses in the foreground, and an offshore oil rig at sea in the background.

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Check our worldwide offices at
www.sulzerpumps.com