

PumpsOnline

PumpsOnline is an Extranet solution that provides you with valuable tools and information (an Extranet provides secure, external access to an Intranet). With PumpsOnline you can increase productivity, efficiency and cost savings by automating information sharing and distribution processes currently delivered through conventional distribution methods. The PumpsOnline service from Sulzer Pumps will enable you to instantly access and respond online to resources such as product documentation, spare part orders and your installed pump base.



PumpsOnline consists of several services

At the moment the following services are available:

- PartsOnline for online spare part orders
- Part Number Cross Referencing allows you to use your own part numbers for spare part orders
- Product Document Library for online product documentation
- Installed Base Management for detailed information of your equipment
- Contact Us feature will give you a direct access to our pump specialists



Benefits provided by PumpsOnline

- Reduces time needed to keep up with pump related information
- Reduces costs associated with internal and external business transactions, such as paper materials, printing and postage
- With PumpsOnline, you have instant access to the latest information, 24 hours a day, seven days a week
- PumpsOnline can be accessed only with a username and password, which will guarantee that information specific to you can be accessed only by you

PumpsOnline Services

PartsOnline

PartsOnline is an e-commerce solution that allows you to place spare part orders on us. Inventory levels and locations as well as your pricing are the basic features of this service. But PartsOnline is not just an e-commerce solution. It is also able to manage pump specific features such as impeller diameters, flange drillings and various sealing options. PartsOnline also integrates seamlessly to other PumpsOnline services, which makes it an easy-to-use e-commerce solution. PumpsOnline has all typical e-commerce features with part selection, order specification, shopping cart and order history.

Part Number Cross Referencing

Part Number Cross Referencing allows you to 'attach' your own part numbers to our part numbers. Once this has been completed, the service will allow you to use your own part numbers to order spare parts from us. Your own part numbers will also be attached to the Order Confirmation sent by PumpsOnline.

Product Document Library

Product Documentation Library is a PDF database with detailed information of all our products. The same data is, and will be also in the future, available on a CD-ROM. However, the online service, PumpsOnline, will make sure that all information is up to date all the time. There is no need to update books, binders or CD-ROMs.

Installed Base Management

By using the Installed Base Management service in PumpsOnline, we can take the responsibility of maintaining detailed pump data throughout the lifetime of the pump. We will keep our records of delivered pumps up to date and the information is available for you 24 hours a day, seven days a week. After the initial delivery, all changes to the pump can be updated to PumpsOnline, every detail of every pump at the mill. This service will allow you to save significantly in costs related to pump data management.



Check our worldwide offices at
www.sulzerprocesspumps.com